

Greetings!

Here are the questions that I have been asked most. If your question or concern is not addressed, please feel free to call me 368-2430 or email me at katiesmoak@knology.net. I look forward to working with you.

Can I pay with credit card? Great Lake Scrip does not accept any credit card payments. Payment must be made by check or money order.

Who do I make my check out to? Checks need to be made payable to Farragut Church of Christ. Scrip certificate payments are not tax deductible because you receive dollar for dollar value.

How do I make sure my ministry receives credit? As you follow the instructions on the Getting Started flyer, you will be asked to set up your profile. You will be asked for your student's name and classroom/group. Indicate your name in the student name field. In the classroom/group field type the name of your ministry i.e. "Africa Missions, VBS, Youth Missions, FYM, etc."

Who do I turn in my order and payment to? Your order confirmation page and payment need to be turned in to the Katie Smoak box (in the office by the window) by the end of service each Sunday.

When will I get my order? The turn around time is about 1 week. Orders can be picked up from Katie Smoak on Sunday. You may also come by the office to pick up your order after you have been notified that your order is in. It would be a good idea to call the office first to make sure someone is available to give you your order.

How will I know my order is ready to be picked up? You will be notified either by email or phone when your order has been completed.

Are Scrip certificate payments tax deductible? Scrip certificate payments are not tax deductible because you receive dollar for dollar value.

How will I know how much I have earned? After logging into www.shopwithscrip.com, click the My Account tab. Choose the Reports option. Then select the Family Order Rebate Summary Report from the drop down menu. Also, once each quarter, Katie Smoak will provide a summary of each participating family's purchases.

Once again, I look forward to working with you.

Katie Smoak
368-2430